

CHESHIRE EAST COUNCIL

Minutes of a meeting of the **Health and Adult Social Care and Communities Overview and Scrutiny Committee**
held on Thursday, 8th March, 2018 at Committee Suite 1,2 & 3, Westfields,
Middlewich Road, Sandbach CW11 1HZ

PRESENT

Councillor S Gardiner (Chairman)
Councillor B Dooley (Vice-Chairman)

Councillors Rhoda Bailey, G Baxendale, S Brookfield, E Brooks, S Edgar, I Faseyi, L Jeuda, S Pochin, J Rhodes, L Smetham and A Stott

86 APOLOGIES FOR ABSENCE

Councillors M Warren and O Hunter.

87 ALSO PRESENT

Jamila Tausif- Associate Director of Commissioning- South Cheshire & Vale
Royal Clinical Commissioning Group (CCG)

Karen Burton- Clinical Project Manager Urgent & Emergency- Care Eastern
Cheshire CCG

Councillor Janet Clowes- Portfolio Holder for Adult Social Care and Integration.

Liz Wardlaw- Interim Deputy Leader and Portfolio Holder for Health.

Jill Broomhall- Director of Adult Social Care Operations.

Nichola Glover-Edge- Director of Commissioning.

88 MINUTES OF PREVIOUS MEETING

RESOLVED: That the minutes of the meeting held on 8 February 2018 be confirmed as a correct record and signed by the Chairman.

89 DECLARATIONS OF INTEREST

There were no declarations of interest.

90 DECLARATION OF PARTY WHIP

There were no declarations of the existence of a party whip.

91 PUBLIC SPEAKING TIME/OPEN SESSION

There were no members of the public who wished to speak.

92 DELAYED TRANSFER OF CARE- 12-MONTH REVIEW

The Chairman introduced the item to the Committee. The Committee considered the table of responses to the key recommendations published as part of the Delayed Transfer of Care (DToC) report following a spotlight review, by this Committee, last February.

Jamila Tausif, Associate Director of Commissioning at South Cheshire & Vale Royal Clinical Commissioning Group (CCG) and Karen Burton, Clinical Project Manager Urgent & Emergency at Care Eastern Cheshire CCG were in attendance to answer any questions the Committee had in respect of DToC.

The Committee noted that the Home First model had been agreed and questioned if it was too early to see any improvement because of that. Jamila clarified that the Home First Model was a different piece of work to the Discharge to Assess (D2A) that the CCGs had been working towards. D2A was an NHS initiative that was about funding and supporting people to leave hospital, when safe and appropriate to do so, and continuing their care and assessment out of hospital. They can then be assessed for their longer-term needs in the right place which is when the Home First model would work in conjunction.

The D2A model was introduced into Mid Cheshire and Macclesfield last July, NHS England had set targets for both areas of 3.5%, Jamaila acknowledged that February had been a difficult few weeks with winter weather but Karen added that yesterday at Macclesfield hospital, the target had been 15 people and actual figures were 12.

The Committee asked if the current 7-day working arrangements for social workers was on a voluntary basis. Jill Broomhall, Director of Adult Social Care Operations advised that staff were being asked if they wanted to change their working pattern on a voluntary basis but that further recruitment of staff would incorporate a shift pattern for a 7-day week.

The Committee asked if there was any impact on delays from patients waiting for home adaptations. Jamaila advised that the Emergency Department discharge within four hours, and to date there are no significant delays. Readmission rates are monitored to identify problems and establish if patients had returned home too soon. Karen added that there were stringent governance arrangements in place to manage this situation.

The Chairman asked the Portfolio Holders to provide a verbal update on the funding formula for the CCGs.

Councillor Janet Clowes, Portfolio Holder for Adult Social Care and Integration advised that as a result of the DToC work, she had met in Westminster with Cheshire MPs who were receptive to the progress being made across Cheshire East. The current funding formulas were calculated in 2011 using data from the previous year however there was ongoing discussion about the future of the CCGs for Cheshire East and a potential merging to create one larger organisation. This would have an impact on future funding calculations by NHS England.

The Chairman noted many of the responses to the review had referenced strategic data reported into various internal boards within the CCG/NHS structures. He asked that these reports and figures also came to this Committee to keep Members informed of progress. Jamaila advised there was an A&E Delivery Board Performance Report that she will share with this Committee.

Nichola Glover-Edge, Director of Commissioning gave some supporting information from the Commissioning perspective. There was work being done around the recommissioning of domiciliary care with both CCGs. Care.co were an external company that had done research to determine the actual price of care. This enabled Local Authorities to set market prices for sustainable care. Councillor Clowes advised the Committee that the process of hiring independent, external advisors to broker appraisals and assess cost of care was standard practice and happened every two years.

Jill Broomhall, Director of Adult Social Care advised that the Rapid Response for domiciliary care had proved to be successful.

RESOLVED:

- a) That Jamaila and Karen be thanked for their attendance; and
- b) That Jamaila provide the A&E Delivery Board Performance Report to Helen Davies to be circulated to Committee Members.

93 INTEGRATED CARERS HUB

Nichola Glover-Edge, Director of Commissioning introduced this item to the Committee. The integrated Carers Hub will be going live on 1 April 2018 and has been funded by East and South Cheshire Clinical Commissioning Groups (CCGs). The previous model had been a service-led model, whereas this approach was carer-led.

Carers had been consulted on current arrangements and a number of comments had been fed back. There was a fragmentation and duplication of services, carers needed to make multiple phonecalls and correspondence needed to be in a range of formats, not just digital. This feedback was collated and a vision statement for carers was written.

The Carers were part of the commissioning process and they chose the charity N-Compass North West (NW) to deliver the service. N-Compass NW do not currently operate in Cheshire East. The £780k contract was for two-years and included carers breaks.

A Hub and Spoke model of delivery will be used, with the hub in one central location and the satellite spokes are distributed throughout the borough.

The Committee asked if the main Hub would utilise existing properties in the borough, Nichola explained that community centres were being encouraged to house this service. Jamaila Tausif, Associate Director of Commissioning- South Cheshire & Vale Royal CCG added that Health Centres have been offered.

The Committee asked if parish or village halls could be utilised for more rural areas. Nichola advised this would be possible as no specialist equipment would be needed.

Nichola explained that the Hub would be a place for carers to get support, and post-assessment receive funding support towards a carers break.

The Chairman requested that an item be added to the Work Programme to scrutinise how Carers were being supported.

The Committee asked Nichola how N-Compass had tendered on cost without having a Hub identified. Nichola advised the company had done a lot of work before presenting, further information on the Hub will be shared with this Committee when available.

The Carers Hub will have a soft launch in April and an official launch in June this year.

RESOLVED:

- a) That Nichola Glover-Edge be thanked for her presentation;
- b) That Helen Davies add an item to the Work Programme in respect of support to Carers; and
- c) That Nichola Glover-Edge share information about the Hub with this Committee as the contract develops.

94 **WORK PROGRAMME**

The Committee were reminded that the next meeting will be an all-day event scrutinising Mental Health provision across Cheshire East, starting at 9.30am.

RESOLVED: That the Work Programme be received and noted.

95 **FORWARD PLAN**

RESOLVED: That the Forward Plan be received and noted.

The meeting commenced at 10.00 am and concluded at 10.56 am

Councillor S Gardiner (Chairman)